

SCHOOL-BASED TELEHEALTH SERVICES

Healthier Kids Make Better Students

Franklin County Community Schools, in partnership with Margaret Mary Health, the Franklin County Community Foundation and the United Way of Franklin County, offers school-based telehealth services to our students. This means your child has the opportunity to be seen by a licensed healthcare provider without having to leave school.

Telehealth uses technology to deliver care at a distance. Essentially, your child will have a 'virtual office visit' with a provider via a secure and confidential channel using computer cameras, telehealth equipment and speakers. This equipment gives the provider the ability to examine the student's ears, eyes, throat, lungs and skin.

Telehealth services can be used to diagnose and treat a variety of acute illnesses and minor injuries. Assisted by the school nurse, a student can be seen for rashes, pink eye and earaches.

Parents do not have to be present for a child to be seen, however, a consent form must be signed. The consent can be completed online at mmhealth.org/schooltelehealth. The form password is **Enroll2021**.









TELEHEALTH ADVANTAGES

- Allows a child to be seen (with parental consent) without parents having to leave work
- Allows for prescriptions to be sent to a pharmacy and ready for pick-up
- Reduces the amount of time children have to be pulled from the classroom
- Leads to fewer ER visits, resulting in less out-ofpocket expenses

SCHOOL TELEHEALTH PROVIDERS

At Margaret Mary, we do not use a third party to provide school telehealth coverage. That means the providers who will be caring for your child are the same licensed professionals you would see if you made an appointment in one of our medical offices.



CINDY ALLEN, FNP



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To learn more about school-based telehealth services, call Gwen at 765.647.6040 extension 1105 or Laura at 812.933.5583.

Frequently Asked Questions

Will I receive a record of my child's visit?

Due to patient confidentiality, a report of your child's visit cannot be sent home in your child's backpack. If you'd like to review a detailed report of the visit, we recommend you register your child for Margaret Mary's patient portal. After your child's visit, we will send you an email that walks you through the steps of this registration process.

What if my child already has a doctor?

The telehealth program is not meant to replace your child's current healthcare provider. Instead, the program is designed to provide same-day care so your child can get back to class more quickly.

How will telehealth services be billed?

School-based telehealth services will be billed to your insurance company. If you do not have insurance, services will be billed on a sliding-scale fee based on income. No student will be denied services because of the inability to pay. If you lack health insurance, your child may be eligible for coverage. For questions about insurance or help applying, contact our Financial Counselors/Indiana Navigators by calling: 812.933.5441, Option 2.

To enroll your child(ren) and sign the consent form, visit: mmhealth.org/schooltelehealth.